

Bill Matrix Credit Card/Electronic Check Payment



For payment of your Champion Energy bill you can pay online or by telephone. Payments can be made 24 hours a day, 7 days a week (including holidays). There is a service fee of \$3.95 for all forms of payment made using this service. While you will be paying your Champion account, the full amount is passed to BillMatrix as the provider of this payment service.

The payments are processed by BillMatrix. The BillMatrix fee for this service will appear on your credit card bill or bank statement. Champion does not receive any portion of the BillMatrix fee.

Toll-free Direct Payment Line: 866.680.5502

Payment Web Address: <https://paymentschampion.billmatrix.com>

Accepted Forms of Payment

- Visa
- MasterCard
- Discover
- ATM/debit cards with a Pulse, Star, NYCE or ACCEL logo
- Electronic checks

Required Information

- Champion Energy account number (located on the top of your bill)
- Service address zip code
- If using a card to pay, credit card or ATM/debit card number, expiration date and zip code of where the credit/debit card statement is mailed for payment.
- If paying by check, checking account number and routing number.
- Payment amount
- Pen and paper to record the confirmation code

Payment Restrictions

Maximum per transaction = \$600

Payment Information

- Payments made by 6 p.m. CST on a business day will post to your Champion account the following business day. Payments made after 6 p.m. CST on a business day or on weekends and holidays will take 1-2 business days to post to your Champion account.
- If you have received a shut-off notice or are paying to have your service restored, please contact Champion Energy Customer Care at 1.877.653.5090 with your confirmation number to advise us of your payment and/or to schedule a re-connection.
- A returned check charge will be assessed by Champion if an electronic check payment is returned